



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5588317
Dated/दिनांक : 08-11-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	29-11-2024 18:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	29-11-2024 18:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Uttar Pradesh
Department Name/विभाग का नाम	Medical Health And Family Welfare Department Uttar Pradesh
Organisation Name/संगठन का नाम	N/a
Office Name/कार्यालय का नाम	Lucknow Hq
Item Category/मद केटेगरी	Customized AMC/CMC for Pre-owned Products - Customized CMC for Pre owned product walk in cooler; Blue Star; Comprehensive Maintenance Contract (CMC); 3; No
Contract Period/अनुबंध अवधि	2 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	7 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण

Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	700000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	7000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) /ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	30

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Managing Director

Lucknow HQ, UPMSCS, Suda Bhavan, 7/23 sector 7, Gomti nagar extension, Lucknow 226002, UP. Medical Health and Family Welfare Department Uttar Pradesh

(Managing Director)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	No
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

4. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

5. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Please provide list of spares/parts/replacement for AMC services:[1731060768.pdf](#)

Scope of Work:[1731060773.pdf](#)

Special Terms and Conditions/Penalty/Payment Terms pertaining to the Bid/Contract:[1731060778.pdf](#)

Performance certificate of providing AMC/CMC for the same machine (of quoted make and Model) issued by Head of the Department or Institution after a minimum period of Y months of starting of contract. Also specify the documents to be uploaded by Service Provider in Compliance of this

condition.:[1731060786.pdf](#)

The Bidder should have adequate skilled technical human resource to meet the work load. Also specify the documents to be uploaded by Service Provider in Compliance of this condition.:[1731060796.pdf](#)

Product/Equipment Details:[1731060803.pdf](#)

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
13-11-2024 15:00:00	Conference Hall, Ground Hall, UPMSCL HQ Suda Bhavan, 7/23 Sector 7, Gomti nagar extension, Lucknow 226002

Customized AMC/CMC For Pre-owned Products - Customized CMC For Pre Owned Product Walk In Cooler; Blue Star; Comprehensive Maintenance Contract (CMC); 3; No (2)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Product category	Customized CMC for Pre owned product walk in cooler
Product Brand	Blue Star
Type of service	Comprehensive Maintenance Contract (CMC)
Preventive Maintenance Frequency	3
Manpower Required	No
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
1	Rajeev Bajpai	226012, Transport Nagar, Near LLJK Building, Lucknow	2	<ul style="list-style-type: none">Number of months within the contract period for which service is required : 3

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and

[Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---



UTTAR PRADESH MEDICAL SUPPLIES CORPORATION LIMITED

(A Government of Uttar Pradesh Undertaking)

GSTIN: 09AACCU2250P1ZZ CIN: U85310UP2018SGC102425

SUDA Bhawan, 7/23, Sector-7, Gomti Nagar Extension, Lucknow – 226002

Website: <http://www.upmsc.in>

Email: gm.scm@upmsc.in, Tel. no. 0522-2838102

Name of the Equipment's for CMC: Walk in Cooler – Blue Star

The bid is invited for providing CMC of Walk in Cooler/Cold Chain Room (2°C-8°C) with following details

Sr. No	Make	Model	Description	Product Serial No	Capacity	Inventory
Cold Room 1 300Sqft						1. Puff Pannel-116.05sqm 2. Double Skin Puff door- 01Nos 3. A.C unit 40000 BTU per hour i. Indoor Unit 02 Nos ii. Outdoor Unit 02 Nos iii. Electronic Temperature Indicator 02 Nos Other Accessories installed (other brand) • 30KVA Stabilizer • High Temperature Alarm • Switch Box Type 100amp • Thermograph
1	Blue Star	RUAH040 12CS-I-N	EVAP UNIT BCU40R22 NEW	RUAH04012CS -I-NGRI00228	40000.0/BTU	
2		RUAH040 12CS-I-N	EVAP UNIT BCU40R22 NEW	RUAH04012CS -I-NGRI00227	40000.0/BTU	
Cold Room 2 500Sqft						
3	Blue Star	RUAH01 514KP-I	EVAP UNIT FOR POSITIVE TEPM 15K- R404A	RUAH01514KP -ICUI00184	15000.0/BTU	
4		RUAH01 514KP	EVAP UNIT FOR POSITIVE TEPM 15K	RUAH01514KP -ICUI00185	15000.0/BTU	
5		RUAH01 514KP	EVAP UNIT FOR POSITIVE TEPM 15K	RUAH01514KP -ICUI00176	15000.0/BTU	
						1. Puff Pannel-size 10.50*5.50*3.30 mtr – 01Nos 2. Refrigerator in all respect complete 03Nos 3. Electric Panel in all respect complete 01Nos 4. Tube Light 03Nos. 5. M.S Rack 08Nos. Other Accessories installed (other brand) • 30KVA Stabilizer • High Temperature Alarm • Switch Box Type 100amp • Thermograph

Sr. No.	Name of the instrument	Make and model	Qty	Date of installation	Cost of the instrument	Scope & nature of work	Required Service period	Place of work
01	Walk in Cooler	Blue-Star	1	22.01.2019	Rs.15.65 Lacs	As detail mentioned	2 year	UPMSCL Lucknow Drug warehouse-1
02		Blue-Star	1	29.11.2021	Rs. 23.76 Lacs	As detail mentioned	2 year	UPMSCL Lucknow Drug warehouse-1

Annexure 1 Maintenance Service includes Comprehensive Maintenance contract & shall contain following Scope & Nature of Work.

Details of Visit:

1. One number of preventive maintenance service visits in each quarter, visit shall be automatized by the firm within fixed duration.
2. Breakdown maintenance visits as and when required during entire contact period.
3. Both the machines (mentioned in above table) shall be checked and serviced by default (preventive maintenance) once in each quarter.

List of Hardware and other installed in Walk in Cooler, covered under CMC

1. Each such preventive maintenance service shall mainly consist of cleaning, checking & lubricating (if applicable, based on need as a matter of routine).
2. Break down calls shall be attended as & when required within six (6) hours of complaint lodged / call receipt as life saving dugs kept inside i.e. matter of emergency.
3. Maximum turnaround time- 72hours.
4. Service Level- Uptime 95% annual
5. Free repairing, replacement of defective/ worn-out parts or serviceable parts such as refrigerator system, compressor, electrical components, Gas changing, circuits, Compressor repairs/ Changing and controls, fan motors and other spare parts as & when required, as well as reprocessing of the equipment. The selected agency shall carry out every repairs including replacement of spare parts to facilitate smooth functioning of the machine at no extra cost (all parts included).

Repair Assistance

1. Free transportation to the service station & back in case the equipment part of equipment required to be moved to service station.
2. Alternate backup machine/ part shall be provide by the selected agency on standby/ temporary basis, in case of breakdown/ failure of main machine without any extra cost till complete repair of machine.
3. The selected agency shall ensure use of spare parts in case of repair replacement should be genuine with existing setup.

Maintenance Tips and Guidelines

1. During service visits for preventive maintenance, the service engineer would provide maintenance tips/hands-on training to workers of Drug warehouse for troubleshooting and maintenance.

Training and Demonstration:

1. A demonstration of the complete running of the instrument will be familiarizing the personnel with its functionality of cool chamber at no extra cost.

Terms & Condition:

1. Contract Period- 2 Year
2. Minimum Average Annual Turnover of the bidder (For 3 Years), 2021-2022, 2022-2023, 2023-2024 - 7 Lacs. (Annual Turnover should be updated on UDIN)
3. Years of Past Experience Required for same/similar service-3 Years
4. MSE Exemption for Years of Experience and Turnover- NO
5. Startup Exemption for Years of Experience and Turnover- NO
6. Bid to RA enabled- Yes
7. Bid Validity- 180days
8. Bid Duration- 21days
9. RA Qualification Rule- Allow 50% bidders to qualify for RA
10. Type of Bid- Two Packet Bid- Technical & Financial Bid
11. Time allowed for Technical Clarifications during technical evaluation- 2days
12. Evaluation Method- Total value wise evaluation
13. EMD Detail- 1% of Bid Value
14. e-PBG Detail- 5% of Bid Value
15. Bid splitting not applied
16. Pre Bid Detail(s)
17. Estimated Bid Value- Rs. 3.5 Lac/year (7 Lac for 2year)
18. The bidders shall have to submit the following documents along with quotation on Gem. with the period.
 - a) Self attested copy of valid PAN card.
 - b) Self attested copy of GST registration certificate
 - c) Self attested copy of earlier order copies/experience in Govt./Semi Govt./Corporate office/Medical Institute as AMC/CMC provider of Walk in Cooler/ Fridge/ Cold Room, ILR, Deep Fridge etc.
 - d) Acceptance of All ATC & Non-Blacklisting/ Liquidation declaration.
19. The quoted rate shall be fixed for 2 year of the contract period and shall not be subject to adjustment on any account.
20. The order to be awarded to the quotationer, whose quotation has been determined to be substantially responsive and has offered lowest evaluated price.
21. Incomplete, irregular, unsigned documents will not be considered.
22. The selected agency shall one preventive maintenance service in each quarter along with emergency

service as & when required during the CMC period. The agency shall provide one dedicated contact number for complain logging.

23. The selected agency shall carry out the maintenance work by itself, not engage sub contractor or third-party for carry out the CMC work.
24. Quarterly Billing is required for payment.
25. If service not provided by the selected firm within 24hours, then corporation is free to take the service from outside, the expenditure incurred on it may be recovered from selected agency.
26. Penalty will be charged of Rs 500 per day if service is not provided within 24hours of complain.
27. No increase on rate due to the escalation cost during the period of contract.
28. Any other dispute arising out of the contract will be subject to the jurisdiction of Courts of Lucknow.
29. UPMSCL reserves the right to amend the terms of the contract any time during the contract period or at the time of renewal/extension of contract.